



## Recall Statement

Greenwood and its affiliate, Chicago Processed Fruit Group, are committed to providing safe, quality products. We have a dedicated Product Recall Team that manages our recall program to ensure that any product not meeting safety or quality standards are removed from distribution.

Our Recall Procedure includes emergency and legal contact information, assigned responsibilities, and a detailed process to be followed in the event of a potential recall. Conducting a Class I or II Recall is a top priority of our organization.

When notified of an issue that could potentially lead to a recall, our Product Recall Team is trained to conduct investigations and in a precise, thorough, and efficient manner. Data on all products, raw materials, food contact packaging, and manufacturer and customer information associated with the recall is collected, documented, and evaluated within a maximum of two hours.

With a recall strategy in place, the Product Recall Team determines the best communication methods, issues a Recall Notification, prepares logs of all related communication, and performs effectiveness checks to confirm both receipt of notice and product disposition.

Mock recall exercises are performed at least annually utilizing existing Greenwood lot numbers to both ensure that the systems/tools in place are effective, and to confirm our ability to trace product should a recall ever become necessary.

**Robert Bundy**  
FSQA and Regulatory Manager

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